

CITY OF SOMERVILLE, MASSACHUSETTS  
DEPARTMENT of ENGINEERING  
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**IMPORTANT NOTICE**

Dear Spring Hill Neighbor,

The City of Somerville's contractor is working to install a new water main on your street. This critical work is part of the City's Spring Hill Sewer Separation project that is upgrading the City's aging infrastructure.

You are receiving this notice because you have a temporary water line (blue hose) that's been installed and attached to your building or residence to supply you with clean drinking water while work is being performed on your street.

When outdoor temperatures (including overnight) drop to 32°F or below, the water in the temporary blue hose may freeze, resulting in an interruption to your water service.

**IMPORTANT: It is critical that starting today, you leave at least one water tap running inside your home overnight while temperatures are below 32°F to prevent a frozen waterline and ensure you have continuous drinking water.**

Locate the tap (or faucet) on the lowest level inside your home. Allow a pencil-sized trickle of water to come out of the faucet so that water continues to flow through the temporary blue hose to prevent freezing. Keep the trickle of water running all night until the hose is disconnected from your outside tap by the City's contractor, *or* until overnight temperatures rise above 32°F.

**Shutting off the faucet if the temperature is below 32°F may cause the water in the blue hose to freeze, resulting in an interruption of water service to your residence.**

While you are connected to the temporary water service, your water bill will be estimated. You will not be charged for the additional water used to keep your waterline from freezing.

Work is scheduled to be completed within the next two weeks. When the work is completed, the blue hose will be removed and the watermain will be back in service.

If you have any questions, please see the project website, [somerillema.gov/springhill](http://somerillema.gov/springhill), email [construction@somerillema.gov](mailto:construction@somerillema.gov), or call the Engineering Department at 617-625-6600 ext. 5400.

